

Correctional Health Services

CHS Access Report: July – December, 2016

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I. Data Dictionary

Metric #	Metric Descriptions	Source	Definition
1	Total Sick Call Encounters Seen	Electronic Health Record	Shows all unscheduled medical encounters (Sick Call, Injury, Emergency) that were conducted by a clinician or nursing staff. <u>Numerator</u>

Metric #	Metric Descriptions	Source	Definition
2.1	Total Health Encounters Seen	Electronic Health Record	Shows all scheduled medical follow-up and nursing follow-up encounters that were conducted by a clinician or nursing staff. <u>Numerator</u>
2.2	Total Health Encounters Scheduled	Electronic Health Record	Shows all scheduled medical follow-up and nursing follow-up encounters scheduled irrespective of outcome. <u>Denominator</u>
2.3	% Health Encounters Seen	Electronic Health Record	Metrics 2.1 divided by 2.2
2.4	Total Health Encounters Detail Data	Electronic Health Record	<p>Metric 2.2 broken out by encounter status (e.g., Seen, Not Produced, CHS Cancelled, Refused, etc.). Displays both the numerator (i.e., encounters conducted) as well as the status for the remaining scheduled encounters that were not conducted.</p> <p>Distinct Patients Seen: For each date within report range, create cohort of distinct patients from encounters included in metric 2.1 and count patient once if any encounters are marked with Visit Status "Seen" regardless of total number of encounters and other visit statuses recorded.</p> <p>Distinct Patients Scheduled: For each date within report range, create cohort of distinct patients from encounters included in metric 2.2 and count patient once regardless of total number of encounters.</p>

Metric #	Metric Descriptions	Source	Definition
3.1	Total B/C where Initial Mental Health Assessment <= 72 hours from Referral to Mental Health	Electronic Health Record (BradH)	For all Book and Cases where an <u>initial referral</u> to mental health occurs in reporting month, total number of Book and Cases that had a Mental Health Intake or Psychiatric Assessment where encounter date was <= 72 hours from referral date.
3.2	Total B/C with Referral to Mental Health	Electronic Health Record (BradH)	All Book and Cases with an <u>initial referral</u> to mental health in reporting month.
3.3	% of B/C where Initial Mental Health Assessment <= 72 hours from Referral to Mental Health	Electronic Health Record (BradH)	Metric 3.1 divided by 3.2

Metric #	Metric Descriptions	Source	Definition
4.1	Total Mental Health Encounters Seen	Electronic Health Record	<u>Shows all mental health encounters conducted. Numerator</u>
4.2	Total Mental Health Encounters Scheduled	Electronic Health Record	<u>Shows all mental health encounters scheduled irrespective of outcome. Denominator</u>
4.3	% Mental Health Encounters Seen	Electronic Health Record	Metric 4.1 divided by 4.2
4.4	Total Mental Health Encounters by Visit Status	Electronic Health Record	<p>Metric 4.2 broken out by encounter status (e.g., Seen, Not Produced, CHS Cancelled, Refused, etc.). Displays both the numerator (i.e., encounters conducted) as well as the status for the remaining scheduled encounters that were not conducted.</p> <p>Distinct Patients Seen: For each date within report range, create cohort of distinct patients from encounters included in metric 4.1 and count patient once if any encounters are marked with Visit Status "Seen" regardless of total number of encounters and other visit statuses recorded.</p> <p>Distinct Patients Scheduled: For each date within report range, create cohort of distinct patients from encounters included in metric 4.2 and count patient once regardless of total number of encounters.</p>

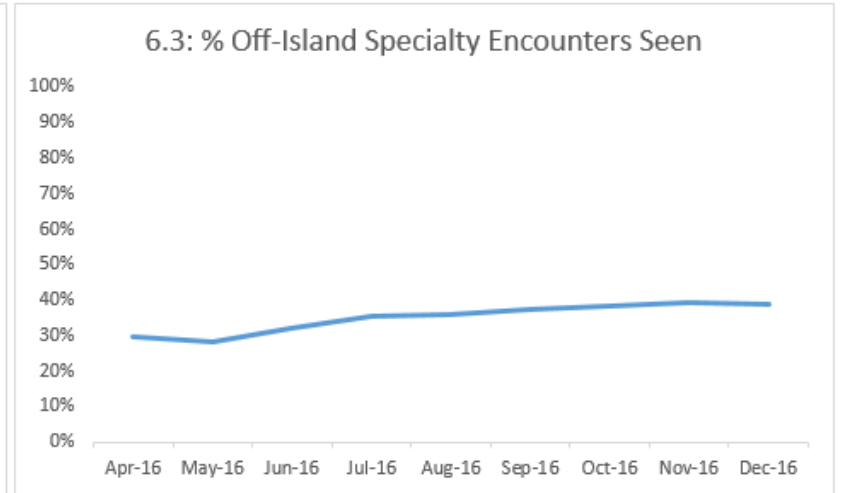
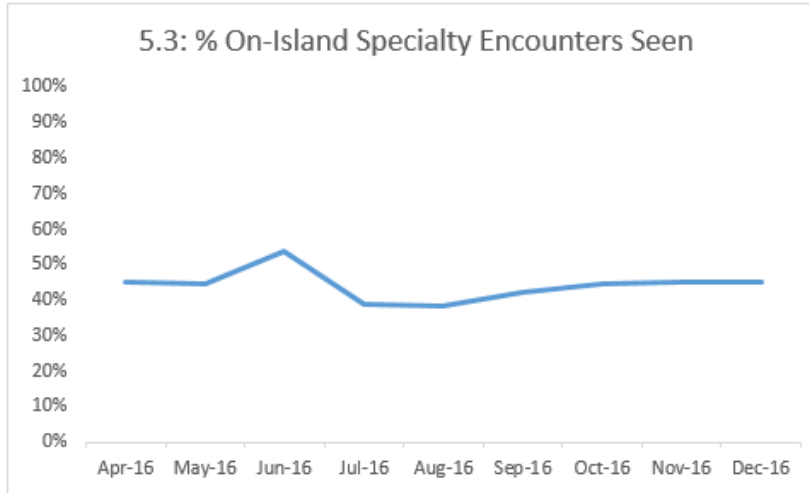
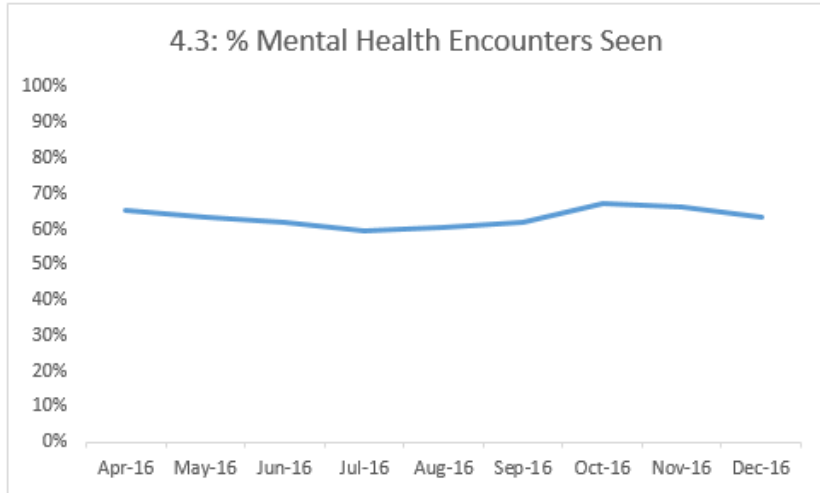
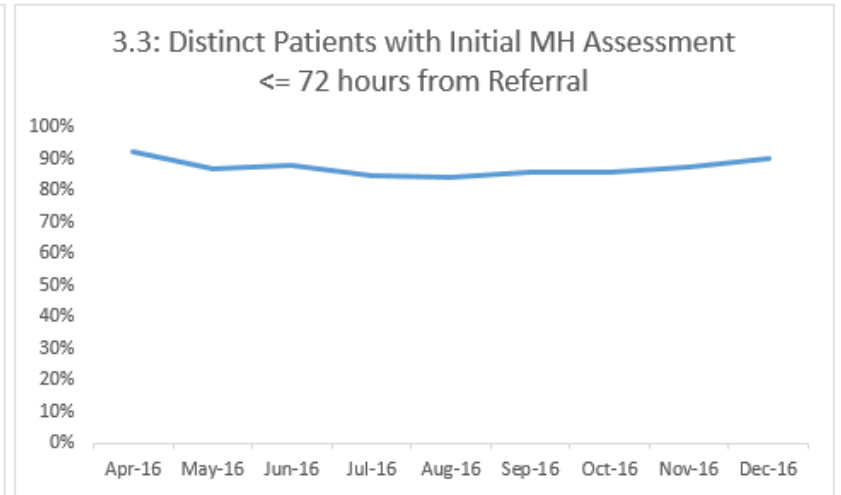
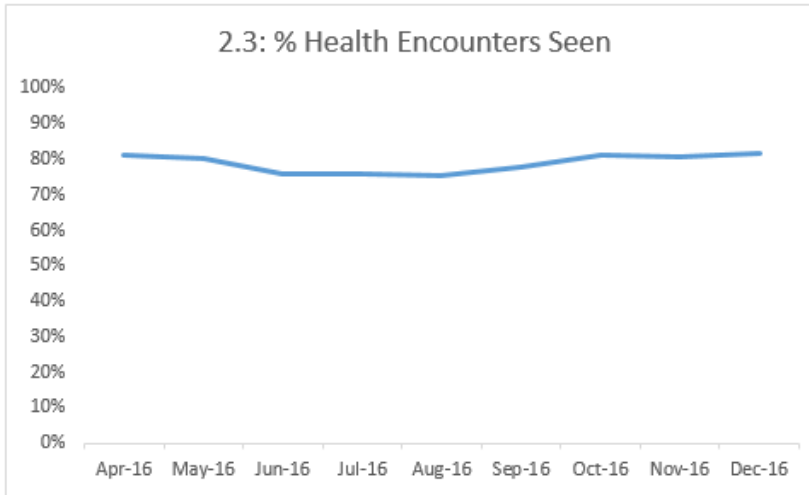
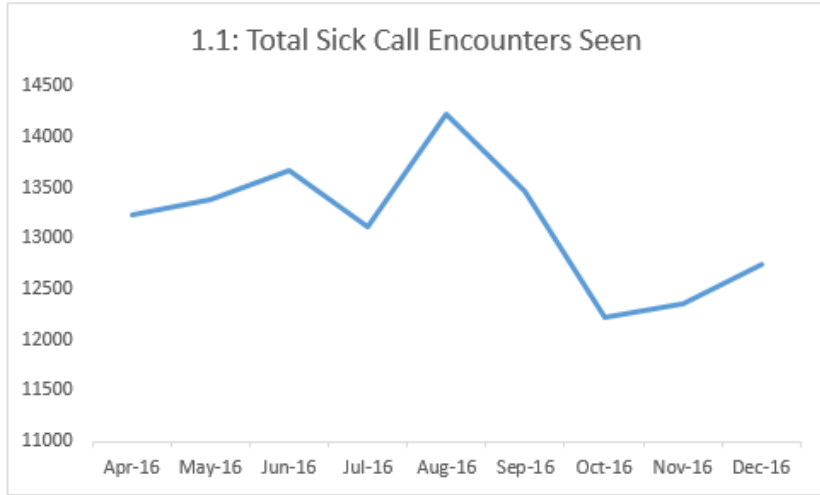
Metric #	Metric Descriptions	Source	Definition
5.1	Total On-Island Specialty Encounters Seen	Electronic Health Record	Total encounters conducted for specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery. <u>Shows all scheduled on-island specialty encounters conducted by a provider. Numerator</u>
5.2	Total On-Island Specialty Encounters Scheduled	Electronic Health Record	Total encounters scheduled for specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery and any Visit Status. <u>Shows all on-island specialty encounters whether or not they were conducted by a provider. Denominator</u>
5.3	% On-Island Specialty Encounters Seen	Electronic Health Record	Metric 5.1 divided by 5.2
5.4	Total On-Island Specialty Encounters by Visit Status	Electronic Health Record	<p>Metric 5.2 broken out by encounter status (e.g., Seen, Not Produced, CHS Cancelled, Refused, etc.). Displays both the numerator (i.e., encounters conducted) as well as the status for the remaining scheduled encounters that were not conducted.</p> <p>Distinct Patients Seen: For each date within report range, create cohort of distinct patients from encounters included in metric 5.1 and count patient once if any encounters are marked with Visit Status "Seen" regardless of total number of encounters and other visit statuses recorded.</p> <p>Distinct Patients Scheduled: For each date within report range, create cohort of distinct patients from encounters included in metric 5.2 and count patient once regardless of total number of encounters.</p>

Metric #	Metric Descriptions	Source	Definition
6.1	Total Off-Island Specialty Encounters Seen	Electronic Health Record	Total encounters conducted at hospital for off-island specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular. <u>Shows all off-island specialty encounters conducted at hospital by a provider. Numerator</u>
6.2	Total Off-Island Specialty Encounters Scheduled	Electronic Health Record	Total encounters scheduled at hospital for off-island specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular. <u>Shows all off-island specialty encounters whether or not they were conducted by a provider.</u>
6.3	% Off-Island Specialty Encounters Seen	Electronic Health Record	Metric 6.1 divided by 6.2
6.4	Total Off-Island Specialty Encounters by Visit Status	Electronic Health Record	Metric 6.2 broken out by encounter status (e.g., Seen, Not Produced, CHS Cancelled, Refused, etc.). Displays both the numerator (i.e., encounters conducted) as well as the status for the remaining scheduled encounters that were not conducted.

Note: Metrics present information available in data sources at the time of query and are subject to change based on workflow. The data presented reflects query specific logic, parameters, and sources as outlined in the data dictionary and/or legend and should not be compared to similarly noted reports without appropriate crosswalks to identify variations in approach.

II. Trending

Metric Totals by Month										
Metric #	Metric Descriptions	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
1	Total Sick Call Encounters Seen	13239	13385	13675	13116	14224	13465	12223	12365	12741
2.1	Total Health Encounters Seen	15539	13425	13062	12342	13205	12634	13854	12903	13259
2.2	Total Health Encounters Scheduled	16788	16873	17145	16218	17487	16218	17043	16009	16198
2.3	% Health Encounters Seen	81%	80%	76%	76%	76%	78%	81%	81%	82%
2.4	Total Health Encounters by Visit Status	See Detail Data								
	Distinct Patients Seen	N/A	N/A	N/A	9848	10455	10038	10910	10079	10193
	Distinct Patients Scheduled	N/A	N/A	N/A	12860	13766	12766	13353	12661	12855
	% of Distinct Patients Seen	N/A	N/A	N/A	77%	76%	79%	82%	80%	79%
3.1	Distinct Patients where Initial Mental Health Assessment <= 72 hours from Referral to Mental Health	566	526	581	602	589	595	552	511	517
3.2	Distinct Patients with Referral to Mental Health	612	607	662	712	701	692	644	583	575
3.3	% of Distinct Patients where Initial Mental Health Assessment <= 72 hours from Referral to Mental Health	92%	87%	88%	85%	84%	86%	86%	88%	90%
4.1	Total Mental Health Encounters Seen	17194	16415	16780	15930	16608	15684	15695	15698	15086
4.2	Total Mental Health Encounters Scheduled	26321	25939	27105	26674	27452	25271	23327	23654	23767
4.3	% Mental Health Encounters Seen	65%	63%	62%	60%	60%	62%	67%	66%	63%
4.4	Total Mental Health Encounters by Visit Status	See Detail Data								
	Distinct Patients Seen	N/A	N/A	N/A	14039	14792	14023	14117	13929	13515
	Distinct Patients Scheduled	N/A	N/A	N/A	23671	24713	22700	21211	21622	21798
	% of Distinct Patients Seen	N/A	N/A	N/A	59%	60%	62%	67%	64%	62%
5.1	Total On-Island Specialty Encounters Seen	1990	2056	2313	2077	2419	2282	2305	2443	2216
5.2	Total On-Island Specialty Encounters Scheduled	4424	4599	4299	5352	6308	5398	5179	5433	4921
5.3	% On-Island Specialty Encounters Seen	45%	45%	54%	39%	38%	42%	45%	45%	45%
5.4	Total On-Island Specialty Encounters by Visit Status	See Detail Data								
	Distinct Patients Seen	N/A	N/A	N/A	1991	2321	2197	2210	2334	2103
	Distinct Patients Scheduled	N/A	N/A	N/A	4920	5800	4979	4825	5015	4704
	% of Distinct Patients Seen	N/A	N/A	N/A	40%	40%	44%	46%	47%	45%
6.1	Total Off-Island Specialty Encounters Seen	299	293	303	282	325	289	302	316	303
6.2	Total Off-Island Specialty Encounters Scheduled	1003	1032	943	793	909	771	788	807	781
6.3	% Off-Island Specialty Encounters Seen	30%	28%	32%	36%	36%	37%	38%	39%	39%
6.4	Off-Island Specialty Encounters by Visit Status	See Detail Data								
	Distinct Patients Seen	N/A	N/A	N/A	220	244	226	243	254	230
	Distinct Patients Scheduled	N/A	N/A	N/A	520	583	530	582	559	564
	% of Distinct Patients Seen	N/A	N/A	N/A	42%	42%	43%	42%	45%	41%



III. December Summary and Detail Data

December Summary Data														
Metric #	Metric Descriptions	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total
1	Total Sick Call Encounters Seen	2535	656	1450	987	1077	916	209	1313	1282	914	1180	222	12741
2.1	Total Health Encounters Seen	3437	386	1071	324	2076	694	274	847	1110	517	1848	675	13259
2.2	Total Health Encounters Scheduled	4270	452	1150	373	2361	973	306	1204	1187	665	2312	945	16198
2.3	% Health Encounters Seen	80%	85%	93%	87%	88%	71%	90%	70%	94%	78%	80%	71%	82%
2.4	Total Health Encounters by Visit Status	See 2.4 Detail Data Table												
	Distinct Patients Seen	2,544	353	870	296	1,364	576	260	704	931	482	1,367	446	10,193
	Distinct Patients Scheduled	3,403	433	939	351	1,618	834	290	1,033	1,017	635	1,676	626	12,855
	% of Distinct Patients Seen	75%	82%	93%	84%	84%	69%	90%	68%	92%	76%	82%	71%	79%
3.1	Distinct Patients where Initial Mental Health Assessment <= 72 hours from Referral to Mental Health	92	8	72	16	10	42	4	33	122	42	76	0	517
3.2	Distinct Patients with Referral to Mental Health	109	10	83	16	11	48	4	39	126	48	81	0	575
3.3	% of Distinct Patients where Initial Mental Health Assessment <= 72 hours from Referral to Mental Health	84%	80%	87%	100%	91%	88%	100%	85%	97%	88%	94%	0%	90%
4.1	Total Mental Health Encounters Seen	4850	493	926	730	1457	778	289	1497	2280	839	810	137	15086
4.2	Total Mental Health Encounters Scheduled	7568	954	2024	995	1866	1308	332	2659	2826	1821	1202	212	23767
4.3	% Mental Health Encounters Seen	64%	52%	46%	73%	78%	59%	87%	56%	81%	46%	67%	65%	63%
4.4	Total Mental Health Encounters by Visit Status	See 4.4 Detail Data Table												
	Distinct Patients Seen	4,133	446	876	656	1,302	737	266	1,340	2,090	775	764	130	13,515
	Distinct Patients Scheduled	6,820	878	1,928	885	1,697	1,231	316	2,516	2,575	1,633	1,116	203	21,798
	% of Distinct Patients Seen	61%	51%	45%	74%	77%	60%	84%	53%	81%	47%	68%	64%	62%
5.1	Total On-Island Specialty Encounters Seen	281	81	184	73	106	99	429	142	530	195	77	19	2216
5.2	Total On-Island Specialty Encounters Scheduled	874	238	471	204	307	283	612	325	990	386	169	62	4921
5.3	% On-Island Specialty Encounters Seen	32%	34%	39%	36%	35%	35%	70%	44%	54%	51%	46%	31%	45%
5.4	Total On-Island Specialty Encounters by Visit Status	See 5.4 Detail Data Table												
	Distinct Patients Seen	261	75	180	71	102	94	413	130	501	184	74	18	2,103
	Distinct Patients Scheduled	913	234	459	203	309	291	583	285	809	390	170	58	4,704
	% of Distinct Patients Seen	29%	32%	39%	35%	33%	32%	71%	46%	62%	47%	44%	31%	45%
6.1	Total Off-Island Specialty Encounters Seen	51	12	33	9	27	17	54	21	26	39	8	6	303
6.2	Total Off-Island Specialty Encounters Scheduled	131	38	70	23	56	47	135	77	73	92	22	17	781
6.3	% Off-Island Specialty Encounters Seen	39%	32%	47%	39%	48%	36%	40%	27%	36%	42%	36%	35%	39%
6.4	Off-Island Specialty Encounters by Visit Status	See 6.4 Detail Data Table												
	Distinct Patients Seen	38	10	26	8	22	13	34	16	17	32	8	6	230
	Distinct Patients Scheduled	101	35	50	20	46	37	69	56	51	65	21	13	564
	% of Distinct Patients Seen	38%	29%	52%	40%	48%	35%	49%	29%	33%	49%	38%	46%	41%

2.4 Health Encounters Detail Data													
Visit Status	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total
SEEN	3437	386	1071	324	2076	694	274	847	1110	517	1848	675	13259
Not Seen	Refused Verified	213	8	20	5	58	18	6	30	21	24	26	665
	CHS Cancelled	119	12	14	22	19	11	22	28	27	4	38	317
	Court	143	2	10	3	9	40	1	65	17	13	49	371
	Left w/o See	4	0	0	0	1	3	0	0	0	17	5	31
	Not Produced	354	44	35	19	198	207	3	234	12	90	346	1555
	Total	4270	452	1150	373	2361	973	306	1204	1187	665	2312	945
% Seen of Total Encounters Scheduled													
	80%	85%	93%	87%	88%	71%	90%	70%	94%	78%	80%	71%	82%
% Not Produced of Total Encounters Not Seen													
	42%	67%	44%	39%	69%	74%	9%	66%	16%	61%	75%	5%	53%
Distinct Patients Seen													
	2,544	353	870	296	1,364	576	260	704	931	482	1,367	446	10193
Distinct Patients Scheduled													
	3,403	433	939	351	1,618	834	290	1,033	1,017	635	1,676	626	12855
% Seen of Distinct Patients													
	75%	82%	93%	84%	84%	69%	90%	68%	92%	76%	82%	71%	79%
Medical Add On Encounters Seen													
	205	9	184	53	33	36	10	35	40	44	299	9	957

4.4 Mental Health Encounters Detail Data														
Visit Status	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total	
SEEN	4850	493	926	730	1457	778	289	1497	2280	839	810	137	15086	
Not Seen	Refused Verified	203	8	181	54	40	22	6	125	158	148	36	995	
	CHS Cancelled	762	42	309	38	92	38	4	175	106	25	56	1677	
	Court	249	23	17	46	68	94	17	196	108	72	86	991	
	Left w/o See	28	13	12	0	13	3	0	12	13	11	2	107	
	Not Produced	1476	375	579	127	196	373	16	654	161	726	212	16	4911
	Total	7568	954	2024	995	1866	1308	332	2659	2826	1821	1202	212	23767
% Seen of Total Encounters Scheduled														
	64%	52%	46%	73%	78%	59%	87%	56%	81%	46%	67%	65%	63%	
% Not Produced of Total Encounters Not Seen														
	54%	81%	53%	48%	48%	70%	37%	56%	29%	74%	54%	21%	57%	
Distinct Patients Seen														
	4,133	446	876	656	1,302	737	266	1,340	2,090	775	764	130	13515	
Distinct Patients Scheduled														
	6,820	878	1,928	885	1,697	1,231	316	2,516	2,575	1,633	1,116	203	21798	
% Seen of Distinct Patients														
	61%	51%	45%	74%	77%	60%	84%	53%	81%	47%	68%	64%	62%	

5.4 On-Island Specialty Encounters Detail Data														
Visit Status	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total	
SEEN	281	81	184	73	106	99	429	142	530	195	77	19	2216	
Not Seen	Refused Verified	132	81	98	68	93	71	45	133	212	83	45	8	1069
	CHS Cancelled	55	13	120	5	22	12	10	10	23	5	7	7	289
	Court	36	7	9	9	7	12	21	8	98	13	4	4	228
	Left w/o See	4	0	1	0	1	1	0	4	8	0	1	2	22
	Not Produced	366	56	59	49	78	88	107	28	119	90	35	22	1097
	Total	874	238	471	204	307	283	612	325	990	386	169	62	4921
% Seen of Total Encounters Scheduled														
	32%	34%	39%	36%	35%	35%	70%	44%	54%	51%	46%	31%	45%	
% Not Produced of Total Encounters Not Seen														
	62%	36%	21%	37%	39%	48%	58%	15%	26%	47%	38%	51%	41%	
Distinct Patients Seen														
	261	75	180	71	102	94	413	130	501	184	74	18	2103	
Distinct Patients Scheduled														
	913	234	459	203	309	291	583	285	809	390	170	58	4704	
% Seen of Distinct Patients														
	29%	32%	39%	35%	33%	32%	71%	46%	62%	47%	44%	31%	45%	

6.4 Off-Island Specialty Encounters Data Detail														
Visit Status	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total	
SEEN	51	12	33	9	27	17	54	21	26	39	8	6	303	
Not Seen	Refused Verified	44	15	23	2	13	15	44	42	40	24	8	6	276
	CHS Cancelled	0	1	0	0	0	3	6	2	4	2	0	0	18
	Cancelled Hospital	1	1	1	0	1	1	0	2	0	1	0	0	8
	Court	4	0	1	1	3	1	2	4	2	0	2	0	20
	Left w/o See	4	2	4	2	0	1	2	3	0	6	0	0	24
	Not Produced	27	7	8	9	12	9	27	3	1	20	4	5	132
Total	131	38	70	23	56	47	135	77	73	92	22	17	781	
% Seen of Total Encounters Scheduled														
	39%	32%	47%	39%	48%	36%	40%	27%	36%	42%	36%	35%	39%	
% Not Produced of Total Encounters Not Seen														
	34%	27%	22%	64%	41%	30%	33%	5%	2%	38%	29%	45%	28%	
Distinct Patients Seen														
	38	10	26	8	22	13	34	16	17	32	8	6	230	
Distinct Patients Scheduled														
	101	35	50	20	46	37	69	56	51	65	21	13	564	
% Seen of Distinct Patients														
	38%	29%	52%	40%	48%	35%	49%	29%	33%	49%	38%	46%	41%	

IV. November Summary and Detail Data

November 2016 Summary Data														
Metric #	Metric Descriptions	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total
1	Total Sick Call Encounters Seen	2388	556	1374	939	1004	1032	211	1235	1272	824	1356	174	12365
2.1	Total Health Encounters Seen	3611	514	1112	388	1573	613	315	782	1111	471	1834	579	12903
2.2	Total Health Encounters Scheduled	4776	574	1189	480	1863	945	347	1124	1218	645	2090	758	16009
2.3	% Health Encounters Seen	76%	90%	94%	81%	84%	65%	91%	70%	91%	73%	88%	76%	81%
2.4	Total Health Encounters by Visit Status	See 2.4 Detail Data Table												
	Distinct Patients Seen	2,680	451	916	332	1,097	504	304	677	972	433	1,321	392	10,079
	Distinct Patients Scheduled	3,637	521	985	407	1,320	799	336	969	1,067	614	1,484	522	12,661
	% of Distinct Patients Seen	74%	87%	93%	82%	83%	63%	90%	70%	91%	71%	89%	75%	80%
3.1	Distinct Patients where Initial Mental Health Assessment <= 72 hours from Referral to Mental Health	105	17	64	15	12	31	2	28	108	43	86	0	511
3.2	Distinct Patients with Referral to Mental Health	125	21	71	19	15	34	2	36	118	51	91	0	583
3.3	% of Distinct Patients where Initial Mental Health Assessment <= 72 hours from Referral to Mental Health	84%	81%	90%	79%	80%	91%	100%	78%	92%	84%	95%	0%	88%
4.1	Total Mental Health Encounters Seen	5165	505	1055	790	1487	694	263	1714	2286	898	705	136	15698
4.2	Total Mental Health Encounters Scheduled	7529	869	1842	1121	2049	1398	329	2708	2822	1819	964	204	23654
4.3	% Mental Health Encounters Seen	69%	58%	57%	70%	73%	50%	80%	63%	81%	49%	73%	67%	66%
4.4	Total Mental Health Encounters by Visit Status	See 4.4 Detail Data Table												
	Distinct Patients Seen	4,390	458	964	657	1,330	651	232	1,533	2,103	829	662	120	13,929
	Distinct Patients Scheduled	6,740	789	1,790	941	1,836	1,310	298	2,617	2,572	1,639	908	182	21,622
	% of Distinct Patients Seen	65%	58%	54%	70%	72%	50%	78%	59%	82%	51%	73%	66%	64%
5.1	Total On-Island Specialty Encounters Seen	306	72	239	70	138	110	505	157	546	199	87	14	2443
5.2	Total On-Island Specialty Encounters Scheduled	993	229	502	217	325	349	695	391	1139	360	179	54	5433
5.3	% On-Island Specialty Encounters Seen	31%	31%	48%	32%	42%	32%	73%	40%	48%	55%	49%	26%	45%
5.4	Total On-Island Specialty Encounters by Visit Status	See 5.4 Detail Data Table												
	Distinct Patients Seen	288	71	225	70	124	106	492	142	528	187	87	14	2,334
	Distinct Patients Scheduled	948	217	478	211	309	349	653	332	937	351	183	47	5,015
	% of Distinct Patients Seen	30%	33%	47%	33%	40%	30%	75%	43%	56%	53%	48%	30%	47%
6.1	Total Off-Island Specialty Encounters Seen	53	11	24	8	23	21	53	29	39	41	10	4	316
6.2	Total Off-Island Specialty Encounters Scheduled	149	36	53	22	62	72	113	82	92	91	23	12	807
6.3	% Off-Island Specialty Encounters Seen	36%	31%	45%	36%	37%	29%	47%	35%	42%	45%	43%	33%	39%
6.4	Off-Island Specialty Encounters by Visit Status	See 6.4 Detail Data Table												
	Distinct Patients Seen	45	8	18	8	20	17	42	22	28	34	9	3	254
	Distinct Patients Scheduled	110	29	39	20	45	48	64	55	59	65	16	9	559
	% of Distinct Patients Seen	41%	28%	46%	40%	44%	35%	66%	40%	47%	52%	56%	33%	45%

2.4 Health Encounters Detail Data													
Visit Status	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total
SEEN	3611	514	1112	388	1573	613	315	782	1111	471	1834	579	12903
Not Seen	Refused Verified	328	8	17	12	55	29	9	30	27	35	27	726
	CHS Cancelled	101	7	4	38	30	23	21	30	28	5	20	308
	Court	148	5	4	12	12	29	2	95	27	24	54	429
	Left w/o See	8	2	0	1	0	2	0	4	1	12	15	45
	Not Produced	580	38	52	29	193	249	0	183	24	98	140	1598
	Total	4776	574	1189	480	1863	945	347	1124	1218	645	2090	758
% Seen of Total Encounters Scheduled													
	76%	90%	94%	81%	84%	65%	91%	70%	91%	73%	88%	76%	81%
% Not Produced of Total Encounters Not Seen													
	50%	63%	68%	32%	67%	75%	0%	54%	22%	56%	55%	7%	51%
Distinct Patients Seen													
	2,680	451	916	332	1,097	504	304	677	972	433	1,321	392	10079
Distinct Patients Scheduled													
	3,637	521	985	407	1,320	799	336	969	1,067	614	1,484	522	12661
% Seen of Distinct Patients													
	74%	87%	93%	82%	83%	63%	90%	70%	91%	71%	89%	75%	80%
Medical Add On Encounters Seen													
	244	6	162	61	22	24	13	56	34	32	249	9	912

4.4 Mental Health Encounters Detail Data													
Visit Status	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total
SEEN	5165	505	1055	790	1487	694	263	1714	2286	898	705	136	15698
Not Seen	Refused Verified	231	11	175	71	89	68	8	130	145	144	36	1131
	CHS Cancelled	527	37	129	29	127	106	5	149	92	2	52	1272
	Court	318	38	8	71	96	136	17	189	174	82	78	1225
	Left w/o See	17	5	8	1	13	6	0	10	11	16	0	87
	Not Produced	1271	273	467	159	237	388	36	516	114	677	93	4241
	Total	7529	869	1842	1121	2049	1398	329	2708	2822	1819	964	204
% Seen of Total Encounters Scheduled													
	69%	58%	57%	70%	73%	50%	80%	63%	81%	49%	73%	67%	66%
% Not Produced of Total Encounters Not Seen													
	54%	75%	59%	48%	42%	55%	55%	52%	21%	74%	36%	15%	53%
Distinct Patients Seen													
	4,390	458	964	657	1,330	651	232	1,533	2,103	829	662	120	13929
Distinct Patients Scheduled													
	6,740	789	1,790	941	1,836	1,310	298	2,617	2,572	1,639	908	182	21622
% Seen of Distinct Patients													
	65%	58%	54%	70%	72%	50%	78%	59%	82%	51%	73%	66%	64%

5.4 On-Island Specialty Encounters Detail Data														
Visit Status	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total	
SEEN	306	72	239	70	138	110	505	157	546	199	87	14	2443	
Not Seen	Refused Verified	159	98	108	53	50	81	47	169	230	65	61	3	1124
	CHS Cancelled	63	10	70	6	36	27	19	7	32	3	5	7	285
	Court	47	8	11	6	3	10	8	25	131	15	4	3	271
	Left w/o See	3	1	7	4	1	5	2	0	10	3	1	0	37
	Not Produced	415	40	67	78	97	116	114	33	190	75	21	27	1273
	Total	993	229	502	217	325	349	695	391	1139	360	179	54	5433
% Seen of Total Encounters Scheduled		31%	31%	48%	32%	42%	32%	73%	40%	48%	55%	49%	26%	45%
% Not Produced of Total Encounters Not Seen		60%	25%	25%	53%	52%	49%	60%	14%	32%	47%	23%	68%	43%
Distinct Patients Seen		288	71	225	70	124	106	492	142	528	187	87	14	2334
Distinct Patients Scheduled		948	217	478	211	309	349	653	332	937	351	183	47	5015
% Seen of Distinct Patients		30%	33%	47%	33%	40%	30%	75%	43%	56%	53%	48%	30%	47%

6.4 Off-Island Specialty Encounters Detail Data														
Visit Status	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total	
SEEN	53	11	24	8	23	21	53	29	39	41	10	4	316	
Not Seen	Refused Verified	48	16	25	8	15	27	35	28	39	20	7	2	270
	CHS Cancelled	2	0	0	0	3	1	6	5	3	3	1	1	25
	Cancelled Hospital	1	1	0	1	0	1	2	2	6	3	0	0	17
	Court	5	2	0	1	6	3	7	4	4	4	0	0	36
	Left w/o See	3	0	0	0	2	6	1	3	0	2	1	0	18
	Not Produced	37	6	4	4	13	13	9	11	1	18	4	5	125
Total	149	36	53	22	62	72	113	82	92	91	23	12	807	
% Seen of Total Encounters Scheduled		36%	31%	45%	36%	37%	29%	47%	35%	42%	45%	43%	33%	39%
% Not Produced of Total Encounters Not Seen		39%	24%	14%	29%	33%	25%	15%	21%	2%	36%	31%	63%	25%
Distinct Patients Seen		45	8	18	8	20	17	42	22	28	34	9	3	254
Distinct Patients Scheduled		110	29	39	20	45	48	64	55	59	65	16	9	559
% Seen of Distinct Patients		41%	28%	46%	40%	44%	35%	66%	40%	47%	52%	56%	33%	45%

V. October Summary and Detail Data - Restatement

October 2016 Summary Data														
Metric #	Metric Descriptions	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total
1	Total Sick Call Encounters Seen	2169	561	1245	1065	1061	1148	201	1272	1328	842	1174	157	12223
2.1	Total Health Encounters Seen	3821	565	1410	471	1458	635	321	929	1310	513	1939	482	13854
2.2	Total Health Encounters Scheduled	5115	627	1490	530	1821	1024	345	1211	1450	676	2155	599	17043
2.3	% Health Encounters Seen	75%	90%	95%	89%	80%	62%	93%	77%	90%	76%	90%	80%	81%
2.4	Total Health Encounters by Visit Status	See 2.4 Detail Data Table												
	Distinct Patients Seen	2,923	487	1,111	406	1,090	536	311	761	1,059	477	1,412	337	10,910
	Distinct Patients Scheduled	3,850	545	1,180	452	1,408	828	333	979	1,177	623	1,542	436	13,353
	% of Distinct Patients Seen	76%	89%	94%	90%	77%	65%	93%	78%	90%	77%	92%	77%	82%
3.1	Distinct Patients where Initial Mental Health Assessment <= 72 hours from Referral to Mental Health	97	13	90	27	16	36	3	44	131	38	57	0	552
3.2	Distinct Patients with Referral to Mental Health	109	19	115	29	20	41	3	59	144	46	59	0	644
3.3	% of Distinct Patients where Initial Mental Health Assessment <= 72 hours from Referral to Mental Health	89%	68%	78%	93%	80%	88%	100%	75%	91%	83%	97%	0%	86%
4.1	Total Mental Health Encounters Seen	5128	467	1039	800	1582	768	268	1529	2342	858	767	147	15695
4.2	Total Mental Health Encounters Scheduled	7271	776	1753	1088	2168	1378	322	2781	2922	1750	934	184	23327
4.3	% Mental Health Encounters Seen	71%	60%	59%	74%	73%	56%	83%	55%	80%	49%	82%	80%	67%
4.4	Total Mental Health Encounters by Visit Status	See 4.4 Detail Data Table												
	Distinct Patients Seen	4,450	427	980	697	1,380	732	247	1,401	2,149	795	730	129	14,117
	Distinct Patients Scheduled	6,440	709	1,734	953	1,898	1,289	299	2,634	2,643	1,567	885	160	21,211
	% of Distinct Patients Seen	69%	60%	57%	73%	73%	57%	83%	53%	81%	51%	82%	81%	67%
5.1	Total On-Island Specialty Encounters Seen	349	63	199	83	126	89	426	135	533	202	75	25	2305
5.2	Total On-Island Specialty Encounters Scheduled	1006	206	491	226	360	330	684	332	998	348	153	45	5179
5.3	% On-Island Specialty Encounters Seen	35%	31%	41%	37%	35%	27%	62%	41%	53%	58%	49%	56%	45%
5.4	Total On-Island Specialty Encounters by Visit Status	See 5.4 Detail Data Table												
	Distinct Patients Seen	338	58	192	79	117	85	417	125	515	187	74	23	2,210
	Distinct Patients Scheduled	996	198	465	224	335	317	625	299	837	331	159	39	4,825
	% of Distinct Patients Seen	34%	29%	41%	35%	35%	27%	67%	42%	62%	56%	47%	59%	46%
6.1	Total Off-Island Specialty Encounters Seen	60	17	21	6	38	26	45	20	19	32	15	3	302
6.2	Total Off-Island Specialty Encounters Scheduled	164	46	46	17	91	74	91	77	58	73	41	10	788
6.3	% Off-Island Specialty Encounters Seen	37%	37%	46%	35%	42%	35%	49%	26%	33%	44%	37%	30%	38%
6.4	Off-Island Specialty Encounters by Visit Status	See 6.4 Detail Data Table												
	Distinct Patients Seen	46	14	18	6	32	20	32	15	16	28	13	3	243
	Distinct Patients Scheduled	118	35	48	15	70	58	55	57	43	50	27	6	582
	% of Distinct Patients Seen	39%	40%	38%	40%	46%	34%	58%	26%	37%	56%	48%	50%	42%

2.4 Health Encounters Detail Data														
Visit Status	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total	
SEEN	3821	565	1410	471	1458	635	321	929	1310	513	1939	482	13854	
Not Seen	Refused Verified	429	9	21	5	77	10	5	25	43	16	20	100	760
	CHS Cancelled	104	7	16	16	35	15	14	64	39	17	13	0	340
	Court	177	8	4	6	10	38	3	73	23	28	35	11	416
	Left w/o See	1	1	0	4	0	1	0	0	1	7	13	0	28
	Not Produced	583	37	39	28	241	325	2	120	34	95	135	6	1645
Total	5115	627	1490	530	1821	1024	345	1211	1450	676	2155	599	17043	
% Seen of Total Encounters Scheduled	75%	90%	95%	89%	80%	62%	93%	77%	90%	76%	90%	80%	81%	
% Not Produced of Total Encounters Not Seen	45%	60%	49%	47%	66%	84%	8%	43%	24%	58%	63%	5%	52%	
Distinct Patients Seen	2,923	487	1,111	406	1,090	536	311	761	1,059	477	1,412	337	10910	
Distinct Patients Scheduled	3,850	545	1,180	452	1,408	828	333	979	1,177	623	1,542	436	13353	
% Seen of Distinct Patients	76%	89%	94%	90%	77%	65%	93%	78%	90%	77%	92%	77%	82%	
Medical Add On Encounters Seen	160	7	107	50	22	29	8	33	17	56	154	13	656	

4.4 Mental Health Encounters Detail Data														
Visit Status	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total	
SEEN	5128	467	1039	800	1582	768	268	1529	2342	858	767	147	15695	
Not Seen	Refused Verified	263	11	199	101	68	32	111	152	142	28	10	1129	
	CHS Cancelled	494	33	155	20	117	93	1	245	178	59	14	1413	
	Court	294	39	34	50	72	94	16	170	149	73	60	9	1060
	Left w/o See	27	2	6	0	12	7	0	12	21	14	0	0	101
	Not Produced	1065	224	320	117	317	384	25	714	80	604	65	14	3929
Total	7271	776	1753	1088	2168	1378	322	2781	2922	1750	934	184	23327	
% Seen of Total Encounters Scheduled	71%	60%	59%	74%	73%	56%	83%	55%	80%	49%	82%	80%	67%	
% Not Produced of Total Encounters Not Seen	50%	72%	45%	41%	54%	63%	46%	57%	14%	68%	39%	38%	51%	
Distinct Patients Seen	4,450	427	980	697	1,380	732	247	1,401	2,149	795	730	129	14117	
Distinct Patients Scheduled	6,440	709	1,734	953	1,898	1,289	299	2,634	2,643	1,567	885	160	21211	
% Seen of Distinct Patients	69%	60%	57%	73%	73%	57%	83%	53%	81%	51%	82%	81%	67%	

5.4 On-Island Specialty Encounters Detail Data														
Visit Status	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total	
SEEN	349	63	199	83	126	89	426	135	533	202	75	25	2305	
Not Seen	Refused Verified	156	88	116	73	69	57	126	218	73	63	10	1105	
	CHS Cancelled	67	8	94	7	45	37	10	18	9	2	2	326	
	Court	41	8	7	12	19	8	18	21	121	16	1	273	
	Left w/o See	5	2	10	0	8	3	2	1	18	8	0	0	57
	Not Produced	388	37	65	51	93	137	154	39	90	40	12	7	1113
	Total	1006	206	491	226	360	330	684	332	998	348	153	45	5179
% Seen of Total Encounters Scheduled														
	35%	31%	41%	37%	35%	27%	62%	41%	53%	58%	49%	56%	45%	
% Not Produced of Total Encounters Not Seen														
	59%	26%	22%	36%	40%	57%	60%	20%	19%	27%	15%	35%	39%	
Distinct Patients Seen														
	338	58	192	79	117	85	417	125	515	187	74	23	2210	
Distinct Patients Scheduled														
	996	198	465	224	335	317	625	299	837	331	159	39	4825	
% Seen of Distinct Patients														
	34%	29%	41%	35%	35%	27%	67%	42%	62%	56%	47%	59%	46%	

6.4 Off-Island Specialty Encounters Detail Data														
Visit Status	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total	
SEEN	60	17	21	6	38	26	45	20	19	32	15	3	302	
Not Seen	Refused Verified	49	16	22	5	32	24	25	35	29	21	23	284	
	CHS Cancelled	10	1	0	0	1	3	3	2	5	1	1	28	
	Cancelled Hospital	2	4	0	1	1	3	5	2	3	5	0	0	26
	Court	9	3	0	1	4	3	2	5	2	1	0	1	31
	Left w/o See	1	1	0	0	2	0	1	0	0	3	1	1	10
	Not Produced	33	4	3	4	13	15	10	13	0	10	1	1	107
Total	164	46	46	17	91	74	91	77	58	73	41	10	788	
% Seen of Total Encounters Scheduled														
	37%	37%	46%	35%	42%	35%	49%	26%	33%	44%	37%	30%	38%	
% Not Produced of Total Encounters Not Seen														
	32%	14%	12%	36%	25%	31%	22%	23%	0%	24%	4%	14%	22%	
Distinct Patients Seen														
	46	14	18	6	32	20	32	15	16	28	13	3	243	
Distinct Patients Scheduled														
	118	35	48	15	70	58	55	57	43	50	27	6	582	
% Seen of Distinct Patients														
	39%	40%	38%	40%	46%	34%	58%	26%	37%	56%	48%	50%	42%	

VI. September Summary and Detail Data - Restatement

September 2016 Summary Data														
Metric #	Metric Descriptions	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total
1	Total Sick Call Encounters Seen	2644	637	1452	1186	1070	1177	165	1293	1437	1103	1144	157	13465
2.1	Total Health Encounters Seen	3718	407	1286	551	888	654	327	835	1179	527	1731	531	12634
2.2	Total Health Encounters Scheduled	5093	490	1381	660	1115	1025	351	1223	1310	850	2007	713	16218
2.3	% Health Encounters Seen	73%	83%	93%	83%	80%	64%	93%	68%	90%	62%	86%	74%	78%
2.4	Total Health Encounters by Visit Status	See 2.4 Detail Data Table												
	Distinct Patients Seen	2,790	366	1,040	494	708	548	297	706	992	481	1,272	344	10,038
	Distinct Patients Scheduled	3,816	452	1,105	571	907	820	316	1,011	1,103	747	1,432	486	12,766
	% of Distinct Patients Seen	73%	81%	94%	87%	78%	67%	94%	70%	90%	64%	89%	71%	79%
3.1	Distinct Patients where Initial Mental Health Assessment <= 72 hours from Referral to Mental Health	132	18	79	36	14	27	5	55	125	44	60	0	595
3.2	Distinct Patients with Referral to Mental Health	148	21	92	39	18	37	5	69	140	57	65	1	692
3.3	% of Distinct Patients where Initial Mental Health Assessment <= 72 hours from Referral to Mental Health	89%	86%	86%	92%	78%	73%	100%	80%	89%	77%	92%	0%	86%
4.1	Total Mental Health Encounters Seen	4936	525	986	860	1604	781	273	1612	2237	943	741	186	15684
4.2	Total Mental Health Encounters Scheduled	7384	1090	1941	1321	2215	1430	313	3091	2955	2259	1063	209	25271
4.3	% Mental Health Encounters Seen	67%	48%	51%	65%	72%	55%	87%	52%	76%	42%	70%	89%	62%
4.4	Total Mental Health Encounters by Visit Status	See 4.4 Detail Data Table												
	Distinct Patients Seen	4,294	465	898	735	1,459	734	262	1,423	2,043	836	707	167	14,023
	Distinct Patients Scheduled	6,687	984	1,734	1,156	1,984	1,340	297	2,745	2,682	1,902	1,000	189	22,700
	% of Distinct Patients Seen	64%	47%	52%	64%	74%	55%	88%	52%	76%	44%	71%	88%	62%
5.1	Total On-Island Specialty Encounters Seen	274	73	194	71	136	80	405	141	608	196	79	25	2282
5.2	Total On-Island Specialty Encounters Scheduled	1014	257	397	228	375	313	644	365	1207	377	161	60	5398
5.3	% On-Island Specialty Encounters Seen	27%	28%	49%	31%	36%	26%	63%	39%	50%	52%	49%	42%	42%
5.4	Total On-Island Specialty Encounters by Visit Status	See 5.4 Detail Data Table												
	Distinct Patients Seen	266	71	185	65	132	77	396	131	591	184	76	23	2,197
	Distinct Patients Scheduled	981	220	381	218	358	315	606	319	1,012	354	159	56	4,979
	% of Distinct Patients Seen	27%	32%	49%	30%	37%	24%	65%	41%	58%	52%	48%	41%	44%
6.1	Total Off-Island Specialty Encounters Seen	38	18	26	5	27	20	37	29	28	40	19	2	289
6.2	Total Off-Island Specialty Encounters Scheduled	140	47	61	17	71	62	109	71	73	70	39	11	771
6.3	% Off-Island Specialty Encounters Seen	27%	38%	43%	29%	38%	32%	34%	41%	38%	57%	49%	18%	37%
6.4	Off-Island Specialty Encounters by Visit Status	See 6.4 Detail Data Table												
	Distinct Patients Seen	30	14	19	5	21	17	26	25	22	32	13	2	226
	Distinct Patients Scheduled	105	33	40	14	49	47	60	52	50	49	24	7	530
	% of Distinct Patients Seen	29%	42%	48%	36%	43%	36%	43%	48%	44%	65%	54%	29%	43%

2.4 Health Encounters Detail Data													
Visit Status	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total
SEEN	3718	407	1286	551	888	654	327	835	1179	527	1731	531	12634
Not Seen	Refused Verified	266	6	24	4	35	8	2	38	72	55	37	715
	CHS Cancelled	104	13	23	37	94	26	11	150	33	43	31	565
	Court	178	8	13	15	8	39	4	67	13	15	42	412
	Left w/o See	3	2	0	1	1	2	0	4	1	8	23	45
	Not Produced	824	54	35	52	89	296	7	129	12	202	143	1847
Total	5093	490	1381	660	1115	1025	351	1223	1310	850	2007	713	16218
% Seen of Total Encounters Scheduled	73%	83%	93%	83%	80%	64%	93%	68%	90%	62%	86%	74%	78%
% Not Produced of Total Encounters Not Seen	60%	65%	37%	48%	39%	80%	29%	33%	9%	63%	52%	2%	52%
Distinct Patients Seen	2,790	366	1,040	494	708	548	297	706	992	481	1,272	344	10038
Distinct Patients Scheduled	3,816	452	1,105	571	907	820	316	1,011	1,103	747	1,432	486	12766
% Seen of Distinct Patients	73%	81%	94%	87%	78%	67%	94%	70%	90%	64%	89%	71%	79%
Medical Add On Encounters Seen	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

4.4 Mental Health Encounters Detail Data													
Visit Status	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total
SEEN	4936	525	986	860	1604	781	273	1612	2237	943	741	186	15684
Not Seen	Refused Verified	204	9	183	87	54	20	11	139	155	120	46	1035
	CHS Cancelled	719	28	328	42	135	70	2	349	255	99	1	2029
	Court	262	39	8	80	117	117	9	208	180	114	74	1218
	Left w/o See	27	4	12	0	13	3	0	11	16	14	1	101
	Not Produced	1236	485	424	252	292	439	18	772	112	969	200	5
Total	7384	1090	1941	1321	2215	1430	313	3091	2955	2259	1063	209	25271
% Seen of Total Encounters Scheduled	67%	48%	51%	65%	72%	55%	87%	52%	76%	42%	70%	89%	62%
% Not Produced of Total Encounters Not Seen	50%	86%	44%	55%	48%	68%	45%	52%	16%	74%	62%	22%	54%
Distinct Patients Seen	4,294	465	898	735	1,459	734	262	1,423	2,043	836	707	167	14023
Distinct Patients Scheduled	6,687	984	1,734	1,156	1,984	1,340	297	2,745	2,682	1,902	1,000	189	22700
% Seen of Distinct Patients	64%	47%	52%	64%	74%	55%	88%	52%	76%	44%	71%	88%	62%

5.4 On-Island Specialty Encounters Detail Data														
Visit Status	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total	
SEEN	274	73	194	71	136	80	405	141	608	196	79	25	2282	
Not Seen	Refused Verified	81	101	80	47	69	28	73	136	250	74	64	10	1013
	CHS Cancelled	53	8	57	25	36	45	20	5	33	3	2	7	294
	Court	41	9	4	5	18	8	26	12	96	23	3	4	249
	Left w/o See	2	1	3	0	7	3	0	2	15	0	0	0	33
	Not Produced	563	65	59	80	109	149	120	69	205	81	13	14	1527
	Total	1014	257	397	228	375	313	644	365	1207	377	161	60	5398
% Seen of Total Encounters Scheduled														
	27%	28%	49%	31%	36%	26%	63%	39%	50%	52%	49%	42%	42%	
% Not Produced of Total Encounters Not Seen														
	76%	35%	29%	51%	46%	64%	50%	31%	34%	45%	16%	40%	49%	
Distinct Patients Seen														
	266	71	185	65	132	77	396	131	591	184	76	23	2197	
Distinct Patients Scheduled														
	981	220	381	218	358	315	606	319	1,012	354	159	56	4979	
% Seen of Distinct Patients														
	27%	32%	49%	30%	37%	24%	65%	41%	58%	52%	48%	41%	44%	

6.4 Off-Island Specialty Encounters Detail Data														
Visit Status	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total	
SEEN	38	18	26	5	27	20	37	29	28	40	19	2	289	
Not Seen	Refused Verified	31	17	21	6	20	10	39	23	35	15	15	3	235
	CHS Cancelled	2	4	2	1	2	2	5	4	4	4	1	1	32
	Cancelled Hospital	3	1	4	1	3	3	6	3	4	1	0	1	30
	Court	9	0	1	2	6	2	2	4	2	5	0	1	34
	Left w/o See	2	0	1	0	1	0	2	0	0	1	1	0	8
	Not Produced	55	7	6	2	12	25	18	8	0	4	3	3	143
Total	140	47	61	17	71	62	109	71	73	70	39	11	771	
% Seen of Total Encounters Scheduled														
	27%	38%	43%	29%	38%	32%	34%	41%	38%	57%	49%	18%	37%	
% Not Produced of Total Encounters Not Seen														
	54%	24%	17%	17%	27%	60%	25%	19%	0%	13%	15%	33%	30%	
Distinct Patients Seen														
	30	14	19	5	21	17	26	25	22	32	13	2	226	
Distinct Patients Scheduled														
	105	33	40	14	49	47	60	52	50	49	24	7	530	
% Seen of Distinct Patients														
	29%	42%	48%	36%	43%	36%	43%	48%	44%	65%	54%	29%	43%	

VII. August Summary and Detail Data – Restatement

August 2016 Summary Data														
Metric #	Metric Descriptions	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total
1	Total Sick Call Encounters Seen	2788	714	1493	1364	1104	1138	199	1334	1565	1160	1253	112	14224
2.1	Total Health Encounters Seen	3568	385	1276	668	985	704	424	911	1397	538	1832	517	13205
2.2	Total Health Encounters Scheduled	4995	470	1378	1049	1405	1108	442	1412	1580	843	2091	714	17487
2.3	% Health Encounters Seen	71%	82%	93%	64%	70%	64%	96%	65%	88%	64%	88%	72%	76%
2.4	Total Health Encounters by Visit Status	See 2.4 Detail Data Table												
	Distinct Patients Seen	2,651	361	1,038	556	794	599	394	758	1,142	488	1,323	351	10,455
	Distinct Patients Scheduled	3,731	445	1,119	830	1,153	884	407	1,170	1,297	742	1,486	502	13,766
	% of Distinct Patients Seen	71%	81%	93%	67%	69%	68%	97%	65%	88%	66%	89%	70%	76%
3.1	Distinct Patients where Initial Mental Health Assessment <= 72 hours from Referral to Mental Health	122	16	89	37	19	25	4	49	128	43	56	1	589
3.2	Distinct Patients with Referral to Mental Health	141	19	110	43	21	28	4	70	148	58	58	1	701
3.3	% of Distinct Patients where Initial Mental Health Assessment <= 72 hours from Referral to Mental Health	87%	84%	81%	86%	90%	89%	100%	70%	86%	74%	97%	100%	84%
4.1	Total Mental Health Encounters Seen	5260	525	1062	966	1644	716	332	1795	2354	981	787	186	16608
4.2	Total Mental Health Encounters Scheduled	8044	997	1990	1995	2457	1363	388	3421	3136	2394	1057	210	27452
4.3	% Mental Health Encounters Seen	65%	53%	53%	48%	67%	53%	86%	52%	75%	41%	74%	89%	60%
4.4	Total Mental Health Encounters by Visit Status	See 4.4 Detail Data Table												
	Distinct Patients Seen	4,583	455	961	872	1,448	684	302	1,494	2,175	904	747	167	14,792
	Distinct Patients Scheduled	7,318	887	1,767	1,818	2,150	1,287	353	3,021	2,870	2,061	991	190	24,713
	% of Distinct Patients Seen	63%	51%	54%	48%	67%	53%	86%	49%	76%	44%	75%	88%	60%
5.1	Total On-Island Specialty Encounters Seen	276	73	227	79	132	110	418	176	621	205	82	20	2419
5.2	Total On-Island Specialty Encounters Scheduled	1190	237	588	273	415	363	707	478	1440	396	168	53	6308
5.3	% On-Island Specialty Encounters Seen	23%	31%	39%	29%	32%	30%	59%	37%	43%	52%	49%	38%	38%
5.4	Total On-Island Specialty Encounters by Visit Status	See 5.4 Detail Data Table												
	Distinct Patients Seen	267	68	217	74	129	106	409	166	599	189	79	18	2,321
	Distinct Patients Scheduled	1,153	214	557	260	383	350	653	416	1,207	378	178	51	5,800
	% of Distinct Patients Seen	23%	32%	39%	28%	34%	30%	63%	40%	50%	50%	44%	35%	40%
6.1	Total Off-Island Specialty Encounters Seen	53	26	22	5	37	11	48	24	24	45	19	11	325
6.2	Total Off-Island Specialty Encounters Scheduled	191	61	62	27	91	66	114	80	69	85	38	25	909
6.3	% Off-Island Specialty Encounters Seen	28%	43%	35%	19%	41%	17%	42%	30%	35%	53%	50%	44%	36%
6.4	Off-Island Specialty Encounters by Visit Status	See 6.4 Detail Data Table												
	Distinct Patients Seen	46	17	20	4	29	9	28	19	17	38	13	4	244
	Distinct Patients Scheduled	129	37	44	18	58	42	55	56	45	63	26	10	583
	% of Distinct Patients Seen	36%	46%	45%	22%	50%	21%	51%	34%	38%	60%	50%	40%	42%

2.4 Health Encounters Detail Data														
Visit Status	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total	
SEEN	3568	385	1276	668	985	704	424	911	1397	538	1832	517	13205	
Not Seen	Refused Verified	196	3	20	11	50	15	5	27	47	31	96	181	682
	CHS Cancelled	169	13	36	186	179	42	9	199	71	45	42	0	991
	Court	113	1	3	24	10	44	0	92	31	26	28	5	377
	Left w/o See	6	0	0	2	3	2	0	4	0	10	14	0	41
	Not Produced	943	68	43	158	178	301	4	179	34	193	79	11	2191
	Total	4995	470	1378	1049	1405	1108	442	1412	1580	843	2091	714	17487
% Seen of Total Encounters Scheduled	71%	82%	93%	64%	70%	64%	96%	65%	88%	64%	88%	72%	76%	
% Not Produced of Total Encounters Not Seen	66%	80%	42%	41%	42%	75%	22%	36%	19%	63%	31%	6%	51%	
Distinct Patients Seen	2,651	361	1,038	556	794	599	394	758	1,142	488	1,323	351	10455	
Distinct Patients Scheduled	3,731	445	1,119	830	1,153	884	407	1,170	1,297	742	1,486	502	13766	
% Seen of Distinct Patients	71%	81%	93%	67%	69%	68%	97%	65%	88%	66%	89%	70%	76%	
Medical Add On Encounters Seen	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	

4.4 Mental Health Encounters Detail Data														
Visit Status	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total	
SEEN	5260	525	1062	966	1644	716	332	1795	2354	981	787	186	16608	
Not Seen	Refused Verified	258	12	182	124	57	26	9	135	210	150	55	1223	
	CHS Cancelled	976	40	409	235	117	81	1	347	149	116	47	2519	
	Court	301	46	11	77	64	103	12	236	174	110	0	11	1145
	Left w/o See	19	9	6	4	16	3	0	8	24	9	0	1	99
	Not Produced	1230	365	320	589	559	434	34	900	225	1028	168	6	5858
	Total	8044	997	1990	1995	2457	1363	388	3421	3136	2394	1057	210	27452
% Seen of Total Encounters Scheduled	65%	53%	53%	48%	67%	53%	86%	52%	75%	41%	74%	89%	60%	
% Not Produced of Total Encounters Not Seen	44%	77%	34%	57%	69%	67%	61%	55%	29%	73%	62%	25%	54%	
Distinct Patients Seen	4,583	455	961	872	1,448	684	302	1,494	2,175	904	747	167	14792	
Distinct Patients Scheduled	7,318	887	1,767	1,818	2,150	1,287	353	3,021	2,870	2,061	991	190	24713	
% Seen of Distinct Patients	63%	51%	54%	48%	67%	53%	86%	49%	76%	44%	75%	88%	60%	

5.4 On-Island Specialty Encounters Detail Data														
Visit Status	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total	
SEEN	276	73	227	79	132	110	418	176	621	205	82	20	2419	
Not Seen	Refused Verified	18	73	125	35	50	19	60	188	209	71	60	2	910
	CHS Cancelled	106	9	94	22	44	18	32	12	68	6	4	5	420
	Court	34	7	12	7	15	12	20	12	99	11	6	2	237
	Left w/o See	3	3	8	0	14	4	3	2	18	8	0	0	63
	Not Produced	753	72	122	130	160	200	174	88	425	95	16	24	2259
Total	1190	237	588	273	415	363	707	478	1440	396	168	53	6308	
% Seen of Total Encounters Scheduled														
	23%	31%	39%	29%	32%	30%	59%	37%	43%	52%	49%	38%	38%	
% Not Produced of Total Encounters Not Seen														
	82%	44%	34%	67%	57%	79%	60%	29%	52%	50%	19%	73%	58%	
Distinct Patients Seen														
	267	68	217	74	129	106	409	166	599	189	79	18	2321	
Distinct Patients Scheduled														
	1,153	214	557	260	383	350	653	416	1,207	378	178	51	5800	
% Seen of Distinct Patients														
	23%	32%	39%	28%	34%	30%	63%	40%	50%	50%	44%	35%	40%	

6.4 Off-Island Specialty Encounters Detail Data														
Visit Status	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total	
SEEN	53	26	22	5	37	11	48	24	24	45	19	11	325	
Not Seen	Refused Verified	7	10	26	6	19	10	24	18	30	21	10	2	183
	CHS Cancelled	4	2	1	1	6	6	7	1	4	3	1	1	37
	Cancelled Hospital	20	8	4	1	6	7	13	12	6	5	3	5	90
	Court	6	1	1	1	4	3	3	3	4	5	1	1	33
	Left w/o See	5	1	2	0	1	2	2	2	0	0	0	1	16
Not Produced	96	13	6	13	18	27	17	20	1	6	4	4	225	
Total	191	61	62	27	91	66	114	80	69	85	38	25	909	
% Seen of Total Encounters Scheduled														
	28%	43%	35%	19%	41%	17%	42%	30%	35%	53%	50%	44%	36%	
% Not Produced of Total Encounters Not Seen														
	70%	37%	15%	59%	33%	49%	26%	36%	2%	15%	21%	29%	39%	
Distinct Patients Seen														
	46	17	20	4	29	9	28	19	17	38	13	4	244	
Distinct Patients Scheduled														
	129	37	44	18	58	42	55	56	45	63	26	10	583	
% Seen of Distinct Patients														
	36%	46%	45%	22%	50%	21%	51%	34%	38%	60%	50%	40%	42%	

VIII. July Summary and Detail Data – Restatement

July 2016 Summary Data														
Metric #	Metric Descriptions	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total
1	Total Sick Call Encounters Seen	2513	675	1178	1238	1239	1065	213	1322	1541	1098	911	123	13116
2.1	Total Health Encounters Seen	3441	388	1239	805	802	715	375	880	1184	486	1561	466	12342
2.2	Total Health Encounters Scheduled	4933	445	1324	1159	1169	1060	388	1385	1369	734	1707	545	16218
2.3	% Health Encounters Seen	70%	87%	94%	69%	69%	67%	97%	64%	86%	66%	91%	86%	76%
2.4	Total Health Encounters by Visit Status	See 2.4 Detail Data Table												
	Distinct Patients Seen	2,553	365	1,012	639	675	585	355	727	1,001	439	1,164	333	9,848
	Distinct Patients Scheduled	3,723	421	1,082	855	991	825	367	1,126	1,165	641	1,274	390	12,860
	% of Distinct Patients Seen	69%	87%	94%	75%	68%	71%	97%	65%	86%	68%	91%	85%	77%
3.1	Distinct Patients where Initial Mental Health Assessment <= 72 hours from Referral to Mental Health	86	21	78	41	13	26	8	63	133	53	78	2	602
3.2	Distinct Patients with Referral to Mental Health	110	28	98	47	14	35	10	83	144	59	82	2	712
3.3	% of Distinct Patients where Initial Mental Health Assessment <= 72 hours from Referral to Mental Health	78%	75%	80%	87%	93%	74%	80%	76%	92%	90%	95%	100%	85%
4.1	Total Mental Health Encounters Seen	5428	430	1006	1030	1508	683	252	1591	2137	922	745	198	15930
4.2	Total Mental Health Encounters Scheduled	8498	917	1841	2107	2376	1265	292	3209	2866	2108	967	228	26674
4.3	% Mental Health Encounters Seen	64%	47%	55%	49%	63%	54%	86%	50%	75%	44%	77%	87%	60%
4.4	Total Mental Health Encounters by Visit Status	See 4.4 Detail Data Table												
	Distinct Patients Seen	4,560	386	933	903	1,290	649	230	1,404	1,978	842	706	158	14,039
	Distinct Patients Scheduled	7,473	829	1,676	1,898	2,019	1,206	264	2,858	2,606	1,761	899	182	23,671
	% of Distinct Patients Seen	61%	47%	56%	48%	64%	54%	87%	49%	76%	48%	79%	87%	59%
5.1	Total On-Island Specialty Encounters Seen	252	62	175	59	110	86	438	169	470	150	85	21	2077
5.2	Total On-Island Specialty Encounters Scheduled	983	233	422	225	369	284	661	434	1227	336	138	40	5352
5.3	% On-Island Specialty Encounters Seen	26%	27%	41%	26%	30%	30%	66%	39%	38%	45%	62%	53%	39%
5.4	Total On-Island Specialty Encounters by Visit Status	See 5.4 Detail Data Table												
	Distinct Patients Seen	246	55	167	57	105	85	427	156	450	140	82	21	1,991
	Distinct Patients Scheduled	963	214	403	203	359	278	612	362	1,003	323	162	38	4,920
	% of Distinct Patients Seen	26%	26%	41%	28%	29%	31%	70%	43%	45%	43%	51%	55%	40%
6.1	Total Off-Island Specialty Encounters Seen	53	11	29	3	24	12	54	20	28	32	10	6	282
6.2	Total Off-Island Specialty Encounters Scheduled	195	33	57	15	67	61	118	70	65	77	22	13	793
6.3	% Off-Island Specialty Encounters Seen	27%	33%	51%	20%	36%	20%	46%	29%	43%	42%	45%	46%	36%
6.4	Off-Island Specialty Encounters by Visit Status	See 6.4 Detail Data Table												
	Distinct Patients Seen	43	11	22	3	21	9	33	18	21	26	9	4	220
	Distinct Patients Scheduled	122	29	38	12	48	44	58	50	42	49	21	7	520
	% of Distinct Patients Seen	35%	38%	58%	25%	44%	20%	57%	36%	50%	53%	43%	57%	42%

2.4 Health Encounters Detail Data														
Visit Status	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total	
SEEN	3441	388	1239	805	802	715	375	880	1184	486	1561	466	12342	
Not Seen	Refused Verified	220	1	11	25	67	16	1	13	46	45	39	61	545
	CHS Cancelled	502	8	30	159	127	54	11	212	61	42	38	0	1244
	Court	154	7	5	50	11	38	1	62	41	10	25	8	412
	Left w/o See	5	1	1	0	0	1	0	6	0	8	12	0	34
	Not Produced	611	40	38	120	162	236	0	212	37	143	32	10	1641
	Total	4933	445	1324	1159	1169	1060	388	1385	1369	734	1707	545	16218
% Seen of Total Encounters Scheduled		70%	87%	94%	69%	69%	67%	97%	64%	86%	66%	91%	86%	76%
% Not Produced of Total Encounters Not Seen		41%	70%	45%	34%	44%	68%	0%	42%	20%	58%	22%	13%	42%
Distinct Patients Seen		2,553	365	1,012	639	675	585	355	727	1,001	439	1,164	333	9848
Distinct Patients Scheduled		3,723	421	1,082	855	991	825	367	1,126	1,165	641	1,274	390	12860
% Seen of Distinct Patients		69%	87%	94%	75%	68%	71%	97%	65%	86%	68%	91%	85%	77%
Medical Add On Encounters Seen		N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

4.4 Mental Health Encounters Detail Data														
Visit Status	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total	
SEEN	5428	430	1006	1030	1508	683	252	1591	2137	922	745	198	15930	
Not Seen	Refused Verified	216	14	187	135	95	39	7	127	177	110	35	4	1146
	CHS Cancelled	827	33	442	300	104	70	0	386	158	72	5	3	2400
	Court	328	44	21	103	88	107	6	217	148	71	64	13	1210
	Left w/o See	18	8	3	1	13	5	0	12	32	5	0	1	98
	Not Produced	1681	388	182	538	568	361	27	876	214	928	118	9	5890
	Total	8498	917	1841	2107	2376	1265	292	3209	2866	2108	967	228	26674
% Seen of Total Encounters Scheduled		64%	47%	55%	49%	63%	54%	86%	50%	75%	44%	77%	87%	60%
% Not Produced of Total Encounters Not Seen		55%	80%	22%	50%	65%	62%	68%	54%	29%	78%	53%	30%	55%
Distinct Patients Seen		4,560	386	933	903	1,290	649	230	1,404	1,978	842	706	158	14039
Distinct Patients Scheduled		7,473	829	1,676	1,898	2,019	1,206	264	2,858	2,606	1,761	899	182	23671
% Seen of Distinct Patients		61%	47%	56%	48%	64%	54%	87%	49%	76%	48%	79%	87%	59%

5.4 On-Island Specialty Encounters Detail Data														
Visit Status	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total	
SEEN	252	62	175	59	110	86	438	169	470	150	85	21	2077	
Not Seen	Refused Verified	31	89	76	33	65	22	41	152	137	73	25	3	747
	CHS Cancelled	44	6	61	19	18	19	19	8	55	5	4	6	264
	Court	51	13	5	4	12	12	20	27	114	14	10	1	283
	Left w/o See	1	0	4	0	2	4	1	3	19	9	0	0	43
	Not Produced	604	63	101	110	162	141	142	75	432	85	14	9	1938
	Total	983	233	422	225	369	284	661	434	1227	336	138	40	5352
% Seen of Total Encounters Scheduled														
	26%	27%	41%	26%	30%	30%	66%	39%	38%	45%	62%	53%	39%	
% Not Produced of Total Encounters Not Seen														
	83%	37%	41%	66%	63%	71%	64%	28%	57%	46%	26%	47%	59%	
Distinct Patients Seen														
	246	55	167	57	105	85	427	156	450	140	82	21	1991	
Distinct Patients Scheduled														
	963	214	403	203	359	278	612	362	1,003	323	162	38	4920	
% Seen of Distinct Patients														
	26%	26%	41%	28%	29%	31%	70%	43%	45%	43%	51%	55%	40%	

6.4 Off-Island Specialty Encounters Detail Data														
Visit Status	AMKC	BKDC	EMTC	GMDC	GRVC	MDC	NIC	OBCC	RMSC	RNDC	VCBC	WF/CDU	Metric Total	
SEEN	53	11	29	3	24	12	54	20	28	32	10	6	282	
Not Seen	Refused Verified	11	13	11	2	17	7	19	22	26	12	8	0	148
	CHS Cancelled	5	0	2	1	3	2	7	2	5	5	0	1	33
	Cancelled Hospital	22	4	2	1	6	4	10	7	1	11	0	2	70
	Court	9	1	1	1	2	2	4	6	5	0	1	0	32
	Left w/o See	3	1	3	0	1	1	2	2	0	2	1	0	16
	Not Produced	92	3	9	7	14	33	22	11	0	15	2	4	212
Total	195	33	57	15	67	61	118	70	65	77	22	13	793	
% Seen of Total Encounters Scheduled														
	27%	33%	51%	20%	36%	20%	46%	29%	43%	42%	45%	46%	36%	
% Not Produced of Total Encounters Not Seen														
	65%	14%	32%	58%	33%	67%	34%	22%	0%	33%	17%	57%	41%	
Distinct Patients Seen														
	43	11	22	3	21	9	33	18	21	26	9	4	220	
Distinct Patients Scheduled														
	122	29	38	12	48	44	58	50	42	49	21	7	520	
% Seen of Distinct Patients														
	35%	38%	58%	25%	44%	20%	57%	36%	50%	53%	43%	57%	42%	